

Current Travel Advice

Holiday in the Netherlands – from Germany

All parks/camping sites in the Netherlands are open. You are allowed to go to the Netherlands from the German government. You can go on holiday in the Netherlands and do not have to quarantine on arrival. Anyone who has been fully vaccinated or has a certificate that he has been completely cured does not need to be tested.

For more information about the entry rules to the Netherlands, visit: nach-holland.de/corona-virus

We adjust this information where necessary, when measures are changed. Yet it can happen that current events catch up with us. It is important to know that we always follow the guidelines of the RIVM and government authorities.

The coronavirus is flaring up again and to get the coronavirus under control again, the rules have been tightened up again until January 14, 2022. But what does this mean for your holiday?

How does Zon Zee Strand deal with the corona virus?

Almost all holiday parks in the Netherlands are open. You are also very welcome, **to enjoy the peace and nature.**

Nevertheless, there are guests who have questions about, for example, the rebooking guarantee, group accommodation, group composition and cancellations. Below we try to articulate these questions as clearly as possible.

Where can I eat something during my holiday?

It is possible to get "Take away meals' at our Beach Pavilions Woest and Paal6 (until 5 p.m.). But takeaway meals are also offered at various restaurants in the village. The supermarket in the village is open until 20:00.

Mouth cap and 1,5 meters away is mandatory in the supermarket!

<u>Do I have to quarantine in the Netherlands if I come on holiday to the Netherlands from abroad?</u>

No, quarantine and PCR testing is not required.

Can I still go on holiday despite the coronavirus (COVID-19)

All our accommodations are open and bookable. You are responsible for the group size and group composition.

Can I stay in 1 house with friends or family?

Yes. The Dutch government advises to invite a maximum of 2 people aged 13 or older to your home. Have you booked a stay with arrival up to and including Friday 14 January 2022 and does your travel group consist of more than 2 people aged 13 or older outside your family? Then you can rebook your stay free of charge up to two days before the planned arrival date. Please contact us for this.

There are rules associated with free rebooking, which you will find under the heading Conditions for rebooking free of charge.

Group accommodations

The current corona measures can change your holiday plans. For example, if you have booked a group accommodation. Very annoying. The government advises not to use more than 4 adults to stay



in one house. It is your own responsibility whether you adhere to it. And if not, we also have other solutions. For example, exchanging the group accommodation for individual holiday homes (provided these are free).

Conditions Free Rebooking

Our accommodations offer you a free rebooking guarantee if you are not allowed to stay in our accommodations due to the current COVID-19 measures from the government.

- You may flexibly rebook to another date and/or accommodation **up to 28 days before arrival** (subject to availability and at the applicable rates). It is possible to use this option once.
- If there is negative travel advice in the region of your holiday destination (code orange or code red) in the holiday period you have booked, you can rebook free of charge up to 2 days before arrival.
- The new date must be scheduled within a period of 12 months from your original arrival date.
- If the new reservation turns out to be more expensive, the additional cost is for the guests. If the guests rebook and the price is lower, the price remains the same.

Voucher

If a reservation cannot take place and must be <u>canceled by us</u>, the guest will receive a recreation voucher worth the amount already paid. This voucher is valid up to 12 months after the original arrival date. This does not apply if the reservation could take place, but the guest decides not to arrive.

Canceling your booking

Unfortunately, it is not possible to cancel free of charge. You have made a booking with us and the holiday home has been reserved for you during that period. You can enjoy a safe holiday with us and the house is ready for you to use, cleaned and well.

If you still want to cancel, you are bound by our regular cancellation conditions:

- 1. If you cancel more than 10 weeks before the start of your stay, this will not cost you anything.
- 2. In case of cancellation within 10 to 1 week before the start of your stay, you are 30% of the rental amount owed.
- 3. If canceled within 1 week before the start of your stay, you will pay the full booking amount owed.

Tour operator

If you have booked through a tour operator, we will only refer you back to the tour operators if you have any questions about your booking or if you wish to cancel.

Be sensible and always take out travel and/or cancellation insurance!!